



## **ORD**

O'Hare International Airport  
Chicago, IL



### **Join Our Team**

Protect the nation's transportation systems to ensure freedom of movement for people and commerce.

### **Our Mission**

TSA offers rewarding, meaningful careers and professional growth. We are a team of dedicated individuals who work hard to deliver our mission of protecting the nation's transportation systems and ensuring safe travels.

### **Our Vision**

An agile security agency, embodied by a professional workforce, that engages its partners and the American people to outmatch a dynamic threat.

### **Transportation Security Officer Job Overview**

Thank you for your interest in employment with the Transportation Security Administration (TSA). If you successfully complete the Transportation Security Officer (TSO) candidate evaluation process and are selected for a position, you will play a vital role in supporting the Department of Homeland Security (DHS) mission. This fact sheet highlights some of the unique operational requirements and compensation plan.

### **Local Airport Details**

Maintains a 24 hours a day, seven days per week flight schedule

Peak times are Monday through Sunday:

3:30 a.m. – 9 p.m.

Screening operations are located both inside and outside the terminal and may or may not be temperature controlled.

### **Work Schedules**

TSO work schedules are based on the operational needs of the airport and may include non-traditional shifts, weekends and holidays.

Due to the nature of the job, virtually no flexibility is offered to accommodate personal commitments or schedules. TSA does allow one-way trades and shift trades under the Collective Bargaining Agreement.

Specific shifts are assigned after new hires successfully complete their training and are subject to periodic adjustments to meet changing operational needs. TSA employees are considered emergency personnel and are expected to report for duty during inclement weather regardless of state and local restrictions on travel.

ORD is currently assessing candidates for

Full-time positions = 40 hours per week tour of duty

Part-time positions = 20 hours per week tour of duty with 4-5 work days at 5 hours per shift

Hours during the morning, afternoon and evening shifts

No overnights and/or split shifts



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### Sign-On Bonus\*

TSA is offering a sign-on bonus of up to \$2,000.00 at this location. \$1,000.00 after onboarding and an additional \$1,000.00 after one year of service.

### Local Airport Contact

Elizabeth Garcia  
Elizabeth.Garcia@tsa.dhs.gov  
Phone: 847-720-0113

### Commuter Details

Offsite parking is available for TSA employees at \$45/per month. Public transportation to the airport is also available. Subsidies for transportation, of up to \$130 dollars are offered at ORD.

\*Recruitment Incentive amount is subject to change and will be determined at the time of final job offer.

### Benefits

TSA believes our greatest asset is our people, which is why we offer competitive salaries and have designed a comprehensive benefits package that provides you and your family with the best possible options.

- Health, dental, vision, life and long-term care insurance
- Personal leave days and paid federal holidays
- Tuition assistance
- Uniform allowance
- Flexible Spending Account
- Transportation subsidies
- Retirement program and Thrift Savings Plan [similar to a 401(k)]
- Health and wellness programs
- Employee Assistance Program

### Promotional Potential

Under the career ladder system for TSOs, new officers have a path to reach up to a 67% increase from the starting base salary over 5 years, in addition to any federal-wide pay increases or changes to locality pay.





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### Dual Federal Enrollment

TSA's Dual Federal Employment policy limits an employee's ability to work for multiple federal agencies at the same time. If you work for (or are retired from) another federal agency, please consult with the airport HR staff for more information.

### Contact Information

If you have any questions, please contact the TSA HC ServeU Customer Care at [HC-ServeU@tsa.dhs.gov](mailto:HC-ServeU@tsa.dhs.gov).

### Travel and Training Requirements

If hired by TSA, your employment would be contingent upon successfully completing required classroom and on-the-job training. This may include traveling to one of the TSA Training facilities for a minimum of three weeks. To complete all required training, you may be required to work a full-time schedule for up to your first four (4) weeks. In some cases, you may also be required to travel to another airport at the government's expense to receive your training. While employed with TSA, other occasional travel may be required.

### Dress Code

TSA uniforms are provided to employees. There are restrictions on certain accessories and grooming while in uniform. These include:

- Eyewear
- Jewelry
- Facial Hair
- Hair Styles
- Makeup
- Fingernails
- Tobacco Products
- Tattoos
- Personal electronic devices
- Chewing gum

### Active Duty Military

If you are on active duty military service, are a reservist or are a member of the National Guard who has been called to active duty, you must either be discharged or on terminal leave pending separation or released from active duty under honorable conditions prior to beginning employment with TSA.



For more information, visit  
<https://jobs.tsa.gov/transport-security-officer>

