EXECUTIVE DIRECTOR, INFORMATION TECHNOLOGY (IT) DELIVERY

OCCUPATIONAL SERIES: 2210
FIELD/HQ: HQ
PAY BAND: TSES 02
PILLAR: Enterprise Support

JOB OVERVIEW

Responsible for TSA's Information Technology (IT) strategy, software development lifecycle, software development governance and standards, digital transformation, and oversight of IT Delivery efforts. The incumbent is responsible for administrative and management policies, strategic planning, and program operations in the varied administrative functions.

JOB RESPONSIBILITIES

- Advises on matters involving IT product strategy, software delivery, application support, application of emerging technology, enterprise architecture, critical vetting technologies, and program management.
- Outlines TSA software delivery vision, implementing technology strategies, and ensuring that the technological resources are aligned with TSA operational needs.
- Supports the advancement of IT by identifying technological trends and emerging technologies, driving the evolution of best practices, and applying the latest and most effective technology.
- Leads the development, operation, and maintenance of leading-edge technology to support threat assessments and enable domain awareness for TSA's risk-based security processes and practices.
- Develops and executes major programmatic and technology change management initiatives that directly enable the organization to meet both emergency and strategic requirements.
- Ensures that technological policy processes and customer-facing services comply with customer expectations and applicable laws and regulations for privacy, security, and social responsibility.
- Achieves IT goals by identifying prioritized initiatives, setting evaluation timetables, and developing and deploying IT services.

JOB SKILLS

- Leads internal and external, cross-departmental, strategic initiatives and policy alignment related to the TSA mission.
- Provides management oversight and direction concerning personnel, policies, and programs, and ensures the effective acquisition, use, distribution, and disposal of resources.
- Establishes governance processes of direction and control.

PROFESSIONAL TECHNICAL QUALIFICATIONS (PTQ)

The application process used to recruit for the position is RESUME-BASED. Each PTQ AND ECQ must be CLEARLY ADDRESSED in your resume.

- Demonstrated experience in the application of emerging technology, cyber security, Program Management laws, Federal Acquisitions rules and best practice delivery measuring performance through value to the organization.
- Demonstrated knowledge of current Information Technology methods and direct experience managing and directing large and complex technology programs, expertise in agile delivery of IT applications, and IT processes critical to providing mission essential services to large complex organizations.
- Demonstrated ability to collaborate, share knowledge and education/inform/influence senior level management, partners, customers, and stakeholders in execution of the technology strategy, evolution of best practices and identification of technology supporting the operational mission.
- Demonstrated ability to develop a technology strategy for a large diverse enterprise utilizing emerging technologies for the purpose of creating value and efficiency to the enterprise through technology.

EXECUTIVE CORE QUALIFICATIONS(ECQ)

- **ECQ 1: Leading Change**. This core qualification involves the ability to bring about strategic change, both within and outside the organization, to meet organizational goals. Inherent to this ECQ is the ability to establish an organizational vision and to implement it in a continuously changing environment.

- **ECQ 2: Leading People.** This core qualification involves the ability to lead people toward meeting the organization's vision, mission, and goals. Inherent to this ECQ is the ability to provide an inclusive workplace that fosters the development of others, facilitates cooperation and teamwork, and supports constructive resolution of conflicts.

- **ECQ 3: Results Driven**. This core qualification involves the ability to meet organizational goals and customer expectations. Inherent to this ECQ is the ability to make decisions that produce high-quality results by applying technical knowledge, analyzing problems, and calculating risks.

- **ECQ 4: Business Acumen**. This core qualification involves the ability to manage human, financial, and information resources strategically.

- **ECQ 5: Building Coalitions.** This core qualification involves the ability to build coalitions internally and with other Federal agencies, state and local governments, nonprofit and private sector organizations, foreign governments, or international organizations to achieve common goals.