



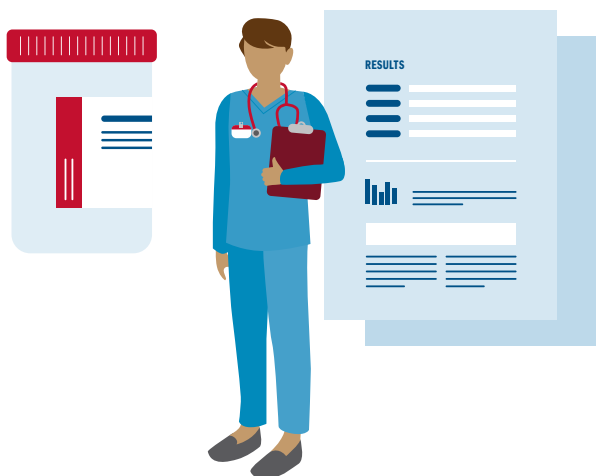
What to Expect During Your Medical Evaluation

Once you successfully complete your airport assessment, please complete the TSA Transportation Security Officer Medical Questionnaire (SOMQ) by logging into your Candidate Portal (candidates.tsa.dhs.gov) and then accessing the link to the Examinee Access System (EAS) Portal. You must fill out and submit the SOMQ on the EAS as well as provide your availability for your medical evaluation. Please be sure to provide your maximum availability window in order to avoid scheduling conflicts.

Once you have completed both tasks on EAS (SOMQ form and provide availability), you will be scheduled for your medical evaluation and receive a confirmation email with your scheduled appointment date, time and location. The SOMQ can take a while to complete and may require you to gather medical information, including documentation of current medical diagnoses, list of prescribed medications and dosages, treat-ments, and/or current therapies, that you may not have readily available. Please plan accordingly.

You will need to **print, sign and bring your completed SOMQ to your medical appointment, along with all medical documentation.** For any questions related to the TSO Medical Evaluation, please contact a Customer Service Representative at **tsahotline@acuityinternational.com** or **1-866-416-5928**.

Make sure to take your Medical Kit to your medical appointment. **DO NOT** open or tamper with the kit or they will not accept it.



Suggestions of what to do:



Review the TSO Medical Guidelines linked in the QR code below (https://jobs.tsa.gov/Resources/TSO_Medical_Guidelines.pdf)

Drink plenty of fluids prior to the appointment



Bring two forms of valid ID; one of which one must be a government issued photo ID



Your vision will be tested. Bring your glasses or contacts with up-to-date prescription. If you have not had an eye exam in the last 12 months, consider having an eye exam before the medical evaluation and bring the results.



Your hearing will be screened. If you wear hearing aids, you will be screened without them. If you've had a hearing test within the last 12 months, please bring the results.



Ensure you have signed, dated and initialed all applicable paperwork



Wear comfortable clothes

Suggestions of what not to do:



Don't open the Medical Kit packet that is labeled: **DO NOT OPEN**



Don't consume caffeine, sugar, cold medications immediately prior to your appointment



Don't call the clinic you are scheduled to see if you can't make your appointment, but rather, call the Help Desk at 1-866-416-5928



Don't skip medication for a chronic disease or medical condition on the day of your TSA medical evaluation



Don't listen to loud noise or music 15 hours prior to the exam

Medical Guidelines



For more information about TSA career opportunities, visit jobs.tsa.gov/tso

For general questions about your medical evaluation, email tsahotline@acuityinternational.com

For medical evaluation scheduling questions, email tsascheduling@acuityinternational.com